



PRODUCT: Portable Computer & PLUS

SERVICE ADVISORY # 007

DATE: January 19, 1984

Subject

RECOMMENDED SPARE PARTS INVENTORY LEVELS

With the success of the COMPAQ Personal Computer and the COMPAQ PLUS, we have received a growing number of requests for guidelines on what spare parts inventory levels authorized dealers should maintain.

The attached chart addresses this problem. As you can see, the chart defines recommended inventory levels by subassembly depending on the installed base of units sold. For example, if a store (or group of stores) has sold 200 to 300 COMPAQ Personal Computers, there should be available the following spare parts in inventory:

PART DESCRIPTION	QTY
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POWER SUPPLY	4
PROCESSOR PCB	3
VDU PCB	1
FLOPPY/PRINTER PCB	1
SERIAL I/O PCB	1
KEYBOARD ASSY	1
VDU MONITOR	6
FLOPPY DISK DRIVES	4
FAN ASSY	2
POWER SW/FLTR ASSY	2
MEMORY MODULE KIT	1
VDU SIGNAL CABLE	1
FLOPPY CTRLR CABLE	1
SPEAKER ASSY	1
LINE POWER CABLE	2
FUSE	5
HANDLE	1

DEALER ACTION REQUIRED

Provide this document to the store support/service personnel.

RECOMMENDED SPARE PARTS INVENTORY REQUIREMENTS

DEALERSHIP INVENTORY REQUIRED AT:

PART DESCRIPTION	P/N	< 100		100-200		200-300		300-500		500-750		750-1000	
		UNITS	SOLD	UNITS	SOLD	UNITS	SOLD	UNITS	SOLD	UNITS	SOLD	UNITS	SOLD
POWER SUPPLY PCB	100475-001	2		3		4		7		10		13	
PROCESSOR PCB	100478-001	1		2		3		4		6		9	
VDU PCB	100479-001	1		1		1		2		3		4	
FLOPPY/PRINTER PCB	100478-001	1		1		1		2		3		5	
SERIAL I/O PCB	100441-001	1		1		1		1		1		1	
KEYBOARD ASSY	100487-001	1		1		1		2		3		3	
VDU MONITOR	100481-001	2		4		6		9		14		19	
FLOPPY DISK DRIVE	101017-001	2		3		4		6		10		13	
FAN ASSY	100482-001	1		2		2		3		3		4	
POWER SW/FLTR ASSY	100476-001	1		1		2		2		2		3	
MEMORY MODULE KIT	100182-001	1		1		1		1		1		1	
VDU SIGNAL CABLE	100438-001	1		1		1		1		1		1	
FLOPPY CNTLR CABLE	100484-001	1		1		1		1		1		1	
SPEAKER ASSY	100039-001	1		1		1		1		1		1	
LINE POWER CABLE	100485-001	2		2		2		2		2		2	
FUSE	100228-001	5		5		5		5		5		5	
HANDLE ASSY	100417-001	1		1		1		1		2		2	